

TERMS AND CONDITIONS OF VEHICLE RENTAL

These Terms and Conditions constitute a public offer of **AMRENT OÜ**, registry code **16686643**, Estonia (hereinafter — the “Lessor”).

By making a reservation on amrent.ee or through third-party platforms, the Customer confirms full acceptance of these Terms.

1. Parties

Lessor:

AMRENT OÜ

Reg. code: 16686643

Address: Tondi tn 20-4, Kesklinna linnaosa, 11316 Tallinn, Harju maakond, Estonia.

Vehicle pick-up location: Suur-Paala tn 1, 11415 Tallinn, Harju maakond, Estonia (unless otherwise agreed).

Phone: +372 5022234

Renter / Driver:

Person whose details are provided during booking and confirmed at vehicle pick-up.

2. Driver Requirements

2.1. Minimum age: 19 years.

2.2. Maximum age: 70 years.

2.3. Minimum driving experience: 1 year.

2.4. Driving licence must be valid and issued in Latin alphabet or accompanied by an international driving permit.

2.5. Only drivers specified in the rental agreement are permitted to drive the vehicle.

3. Booking, Payment & Cancellation

3.1. A 20% prepayment **is** required to confirm the booking.

3.2. Cancellation policy (direct bookings):

- More than 48 hours before rental start — 100% refund of prepayment.

- Less than 48 hours or no-show — prepayment is non-refundable.

3.3. For bookings made via third-party platforms, the cancellation rules of the respective platform apply and prevail.

4. Deposit & Liability (Excess)

4.1. A refundable security deposit is required and blocked on the driver's payment card for the rental period.

4.2. The amount of deposit and excess depends on the vehicle class and selected protection package and is specified in the rental agreement.

4.3. An optional PROTECT package may reduce the deposit and excess, subject to:

- Minimum age: 25 years
- Driving experience: 5 years
- Minimum rental period: 3 days

5. Insurance & Damage

- 5.1. Vehicles are covered by mandatory motor insurance.
- 5.2. The Renter's liability for damage is limited to the agreed excess, unless exclusions apply.
- 5.3. Insurance does not apply and full liability remains with the Renter if damage occurs due to:

- Driving under the influence of alcohol or drugs
- Intentional damage or gross negligence
- Leaving the scene of an accident
- Unauthorized use of the vehicle

6. Vehicle Use

- 6.1. Mileage limit: 400 km per day, maximum 3000 km per month. Excess mileage — 0.12 EUR/km.
- 6.2. Territory: Use is permitted within Estonia. International pick-up or return, including locations in Spain, is available only by prior written arrangement with the Lessor. Unauthorized cross-border use without agreement — 100 EUR penalty.
- 6.3. Fuel policy: Full-to-Full. Missing fuel at return is charged at fuel cost + 25 EUR refuelling service fee.
- 6.4. Prohibited uses: smoking in vehicle (200 EUR penalty), taxi services, racing, driver training, subleasing, or use by unauthorized drivers.

7. Fines & Administration

- 7.1. All traffic, parking, and administrative fines incurred during the rental period are the Renter's responsibility.
- 7.2. An administrative handling fee of 30 EUR applies for each fine or official inquiry processed.

8. Accidents & Incidents

- 8.1. In case of accident or damage, the Renter must immediately stop, secure the vehicle, document the situation, and notify the Lessor at +372 5022234.
- 8.2. Police must be called in case of injuries, disputes, or significant damage.

9. Data Protection (GDPR)

- 9.1. The Lessor processes only personal data necessary for contract execution in accordance with Estonian law and GDPR.
- 9.2. Personal data is stored until all payments are settled and statutory limitation periods for fines have expired.
- 9.3. The Renter has the right to request data deletion thereafter.

10. Governing Law

These Terms and the rental agreement are governed by the law of the Republic of Estonia.

11. Priority of Documents

In case of discrepancies, the signed rental agreement prevails over website information.